



CDA Workshop Support for Vulnerable Patients and Their Carers

**6 May 2015
Exchange Room 1
Manchester Central Convention Centre, Manchester, UK**

Programme

Chair: Professor Bill O'Reilly

- 09.00 – 09.30 **Registration** (30 min)
- 09.30 – 09.35 **Welcome Message CDA President Dr Anthony Kravitz OBE** (5 min)
- 09.35 – 09.45 **Welcome by the Chair** (10 min)
- 09.45 – 10.15 **First Lecture: Dr Graeme Ting** (30 min + 5 min discussion)
- Perspectives of Vulnerability**
- Objectives:
- to consider the definition of vulnerability
 - to consider the contributing factors to the increased vulnerability of dental patients
 - to identify patient groups in this regard
 - to consider systems for the protection of vulnerable patients, dentist and staff
- 10.20 – 10.50 **Second Lecture: Dr Rob Hale** (30 min. + 5 min. discussion)
- Together we can: supporting those with learning disabilities and their carers**
- Objectives:
- to provide an overview of learning disability issues across the Commonwealth in relation to oral health
 - to introduce British Society for Disability and Oral Health's "Clinical Guidelines and Integrated Care Pathways for the Oral Health of People with Learning Disabilities"
- 10.55 – 11.15 **Tea Break** (20 min.)
- 11.15 – 11.45 **Third Lecture: Dr Heather Lloyd** (30 min. + 5 min. discuss)
- The Health Education Kent, Surrey and Sussex Initiative: Improving the oral health of older persons living in care homes**
- Objectives:
- to consider how to overcome challenges to providing oral healthcare to vulnerable older persons
 - Training the carers - why, what, where, when, whom?
 - Moving the initiative forward by partnering

11.50 – 12.05	<p>Fourth lecture: Dr Suresh Shanmuganathan (15 min.)</p> <p>An Asian perspective: Impact of family and culture on support</p> <p>Objectives:</p> <ul style="list-style-type: none"> - to consider the level of current support provision - to present specific cultural aspects from South East Asia which impact on the nature or level of support provided
12.05 – 12.20	<p>Fifth Lecture: Professor Adeyemi Olusile (15 min.)</p> <p>A West African perspective: Providing support amid war and disease</p> <p>Objectives:</p> <ul style="list-style-type: none"> - Outlining the difference between peaceful and challenging political times in Nigeria and their practical impact on oral health - Considering the efforts of the profession in delivering oral health care services in such times.
12.20 – 12.35	<p>Sixth Lecture: Dr Susan Maina (15 min.)</p> <p>An East African perspective: Role of the dentist in times of national conflict and its casualties</p> <p>Objectives:</p> <ul style="list-style-type: none"> - to highlight sources of conflict and consider its effects - to consider relevant vulnerable groups - to understand the dentist's role in prevention and management of consequences of the effects of national conflict
12.35 – 13.35	Lunch (60 min.)
13.35 – 13.50	<p>Seventh Lecture: Professor Bill O'Reilly (15 min.)</p> <p>An Asia Pacific perspective: support for the displaced and the dispossessed</p> <p>Objectives:</p> <ul style="list-style-type: none"> - to look at the delivery of equitable dental care for the disadvantaged - to consider the question: do we overcomplicate delivery models?
13.50 – 14.05	<p>Eighth Lecture: Dr Sue Greening MBE (15 min.)</p> <p>'The Welfare State – the Good, the Bad and the Ugly – the UK perspective'</p> <p>Objectives:</p> <p>To consider the pros and cons of the welfare system in the UK in relation to health and particularly oral health</p>
14.05 – 14.20	Discussion (15 min.)
14.20 – 15.00	Working Group Sessions (40 min.)
15.00 – 15.30	Plenary Session: Feedback, Discussion and Recommendations: Manchester Declaration (30 min.)
15.30 – 15.45	Tea Break (15 min.)

15.45 – 16.15	Mr Noam Tamir, Healthcare Learning:Smile-On “Breaking Down the Distance Barrier Using Blended Learning: the Smile-On Experience” (30 min.)
16.15 – 16.30	Discussion Relating to Online Learning (15 min.)
16.30 – 17.00	Final summing up and close of workshop (30 min.)

OVERALL OBJECTIVES OF THE WORKSHOP

At the end of the workshop, the participants will be able to:

1. Understand the challenges facing the provision of support for vulnerable adults and their carers
2. Explain the basic tenets of providing such support
3. Recognise the scale of the challenges facing the Commonwealth of Nations
4. Recognise the regional differences that need to be taken into consideration when planning such care
5. Understand the significance of distance learning for training carers

This event will provide 5.5 hours of verifiable continuing professional development.

The CDA is grateful for the support received from the speakers in this programme, and for all the help provided by:

BUPA Dental Corporation of Australia

Manchester Unity

Healthcare Learning: Smile-On



Speaker biographies

Dr Graeme Ting MSc, MDS, FRACDS(SND), DABSCD, FICD

Graeme Ting is registered with the Dental Council of New Zealand as a Specialist in Special Care Dentistry. He has 20 years' experience as a hospital dental practitioner working for the Auckland District Health Board. Graeme graduated from the University of Otago with a Master's Degree in Hospital Dentistry. His research looked at the oral health of older people with dementia who were resident in nursing homes. Graeme has a special interest in providing oral care to older people with medical problems. He also has an interest in the care of people with bleeding disorders and is an active member on the dental committees of the World Federation of Haemophilia and the International Association for Disability and Oral Health. Graeme is a Fellow of the Royal Australasian College of Dental Surgeons and a Diplomat of the American Board of Special Care Dentistry. Graeme currently works as a locum consultant in Special Care Dentistry for King's College Hospital NHS Foundation Trust.

Dr Rob Hale

Rob qualified from Birmingham University in 1986 worked in oral and maxillofacial and general dental practice before entering the community dental service in 1991. Rob has spent the last 24 years working in special care and was appointed as a Consultant in Special Care Dentistry at Kings in 2008 and Head of the Department of Community Special Care Dentistry in 2010. In addition Rob is also the Clinical Director of the King's College Dental Hospital. Rob has also held various educational roles with the London Deanery including the Vocational Training Advisor for Community Dentistry and Training Programme Director for Special Care Dentistry. He is a Past President of the British Society for Disability and Oral Health and now chairs their executive committee.

Heather Lloyd BDS MSc (Gerodontics)

Heather Lloyd is a Specialist in Special Care Dentistry. Her clinical career, 33 years in the NHS, was spent caring for people with special care needs. Within the Community/Salaried Dental Service, Heather progressed to Clinical Director in two London Boroughs, holding positions as Head of Salaried Dental Services in Bromley, and Clinical Lead for Salaried Dental Services in Barnet. Whilst employed by Barnet Primary Care Trust, Heather represented dentistry on the multi-agency Safeguarding Board for Barnet, Enfield and Haringey. In 2007, Heather took up the post of Director of Community-based Dentistry, helping to set up the new Peninsula Dental School in Devon and Cornwall. Now based again in Bromley, Heather works freelance in the field of Special Care Dentistry and Dental Education. In 2011/2012 she was the lead subject matter expert for the Health Education Kent, Surrey, Sussex (HEKSS)/Smile-On E-learning programme on vulnerable patients. In 2013/14 she was Project Lead for the HEKSS Pilot Project on *Improving Oral Health in Older People in Kent, Surrey and Sussex*, which won the 2014 HEKSS 'Innovation in Care' award.

Currently, Heather is Clinical Lead for the HEKSS Older Persons Initiative and an Honorary Senior Lecturer at The University of Kent. She is subject matter expert on a new E-learning programme on Domiciliary Dental Care which is being developed by HEKSS and Healthcare Learning /Smile-on.

Heather has served on the Council of the British Association for the Study of Community Dentistry, BDA committees, and is a member of the British Society of Disability and Oral Health and the British Society of Gerodontology (former Membership Secretary). Heather is President Elect for 2016 of The British Society Of Gerodontology.

In her spare time, Heather is a very keen singer, and has formed a vocal quintet called 'Equinox' which entertains residents of care homes!

Dr Suresh Shanmuganathan

Dr Suresh Shanmuganathan graduated with a Bachelor of Dental Surgery (BDS) from Faculty of Dental Sciences, University of Peradeniya, Sri Lanka (with Second Class Honours) in January, 1993.

He obtained his Master of Surgery (Oral Surgery) from the Postgraduate Institute of Medicine, University of Colombo, Sri Lanka in November 1997 and was Board Certified as a Specialist in Oral & Maxillofacial Surgery in November, 1999.

He obtained the Fellowship of Dental Surgery (FDSRCS - England) of the Royal College of Surgeons of England in December, 1999 and the Membership of Surgical Dentistry (MSurgDentRCS - Edinburgh) of Royal College of Surgeons of Edinburgh in March, 2001.

He had his overseas postgraduate training at the John Radcliffe Hospital, Oxford, UK.

He is a Fellow of the International Association of Oral & Maxillofacial Surgeons and a member of the Asian Association of Oral & Maxillofacial Surgeons, and a member of the American Dental Association.

He has served the Board of Study (dental surgery) of the Postgraduate Institute of Medicine, Colombo, and is a member of the Speciality Board of Oral & Maxillofacial Surgery and an examiner at the Postgraduate Institute of Medicine, Colombo.

He presently works as Consultant Oral & Maxillofacial Surgeon in the Government and private sector.

Dr Suresh has held many prominent positions in Local and International Organizations. He is presently the President of the Sri Lanka Association of Oral & Maxillofacial Surgeon. He held the post of President of the Sri Lanka Dental Association 2012/2013, College of Dentistry & Stomatology of Sri Lanka in 2010/2011 and Sri Lanka Academy of Aesthetic & Cosmetic Dentistry in 2009.

He is the Country Councillor of the International Association of Oral & Maxillofacial Surgeons (IAOMS) and Asian Association of Oral & Maxillofacial Surgeons (AAOMS).

He is also a Council member of the Sri Lanka Medical Council & Private Health Services Regulatory Council.

He became the Vice President of the Commonwealth Dental Association for the South East Asian region at the 7th Triennial Meeting in Cape Town, South Africa on 3rd November, 2012.

Professor Adeyemi Olusile

Dr. Adeyemi Oluniyi Olusile, a Professor of Conservation Dentistry at the Obafemi Awolowo University, Ile-Ife, Nigeria, is a 1979 graduate of the Dental School, University of Lagos, Nigeria. He was at the Eastman Institute of the University of London, where he obtained his M.Sc. in Conservation Dentistry in 1987. He has been a Lecturer at the Faculty of Dentistry, Obafemi Awolowo University since 1989 and also a Consultant Restorative Dentist at the Teaching Hospital in Ile-Ife. He trains dentists both at the undergraduate and Fellowship levels. He is External Examiner to a number of dental schools in Nigeria and Ghana.

'Adeyemi was President, Nigerian Dental Association 2006 to 2010, a member of many international dental associations, a fellow of the International College of Dentists and presently the Vice- President (West Africa) Commonwealth Dental Association.

Dr Susan Maina

Dr Maina is a Senior Lecturer and former Chairman, Department of Conservative and Prosthetic Dentistry School of Dental Sciences, University of Nairobi.

She is a graduate of the University of California at Los Angeles (USA) with Master of Science in Oral Biology and Certificates in Aesthetic Dentistry and Advanced Education in General Dentistry.

She is the Immediate Past Treasurer of the Kenya Dental Association (KDA) and former President, East and Southern Division of The International Association of Dental Research. She has been involved in FDI activities as NLO of the KDA for many years. She is active in the promotion of oral health among school children and disadvantaged groups in Kenya, leading to a Presidential Award-Order of Grant Worrier (OGW).

Her research interest is herbal medicine and its application in dentistry. She is currently working on her PhD.

Professor Bill O'Reilly

Associate Professor Bill O'Reilly is the Immediate Past President of the Australian Dental Association Inc and has served two terms as the New South Wales Branch President of the Association.

He is an Honorary Life Member of both the national and state dental associations. He holds a dental degree from the University of Sydney and has also been admitted as a Barrister to the Supreme Court of New South Wales.

He has practised as a general practitioner in private dental practice and as a Dental Officer in the Royal Australian Navy. He is a conjoint Associate Professor at the University of Newcastle.

Bill is a Fellow of the International College of Dentists, Pierre Fauchard, Academy of Dentists International and the Australian College of Legal Medicine. He is a past Chairman of the Communication and Member Support Committee of FDI.

Bill sits on a number of corporate boards as independent chairman and has wide experience in corporate governance, budget and strategic policy matters.

Dr Sue Greening MBE

Sue qualified in 1977 in Cardiff and has been working in the UK in both Hospital and Community Dental Services throughout her career. She is presently a Consultant in Special Care Dentistry in Aneurin Bevan Health Board, South Wales where she is also Clinical Director of the Community Dental Service which provides services for vulnerable groups in society. She is Past President of the British Society for Disability and Oral Health and has always been passionate about reducing inequalities in oral health particularly for vulnerable and disabled people. She teaches undergraduate and postgraduate students and lectures in this field both in the UK and internationally.

She has always worked for dentistry in the wider context and was honoured to become President of the British Dental Association in 2006. She is presently member of the CDA Executive Committee as European Vice President (retiring in 2015). Sue is also a past Council member of the International Association for Disability and Oral Health. She is an Honorary Fellow of Cardiff University and a Board member of Dental Protection Limited.

Mr Noam Tamir

Graduated in Computing and Industrial Management Engineering at the Technion in Haifa, Israel, he has since had extensive experience in computer services, management and marketing, and in providing education. He founded the Healthcare Learning Company (HLC) in 2000 and over the last 10 years has watched Smile-On grow to become one of the leading education providers in the UK and beyond.

Outside of work he is a fellow of the Royal Society for the encouragement of Arts, Manufactures and Commerce (RSA). He is active in various charities as well as being a trustee of the Sternberg Foundation and other trusts. He is also a member of the London Rotary Club and the Royal Society of Medicine (RSM). His hobbies include playing the saxophone, listening to jazz and classical music, watching theatre productions and painting and collecting art. He also enjoys mountain hiking.